

DENTAL PROGRAMS

IT'S EASIER TO PREVENT A FIRE THAN FIGHT ONE

RISK MANAGEMENT EDUCATION CAN HELP PREVENT CLAIMS



2021 DENTAL RISK MANAGEMENT PROGRAM

Tips to Make Crown and Bridge · From Theory to Practice
Maryland Abuse Regulations · Dental “Case Closed”



IT'S EASIER TO PREVENT A FIRE THAN FIGHT ONE

RISK MANAGEMENT EDUCATION CAN HELP PREVENT CLAIMS

Dear Colleague:

As a Dentist, it may feel like you're constantly tasked with putting out fires. This perpetual firefighting can lead to burnout. But with the strategies contained in this year's risk management programs, you will have plenty of "tools" to help you put out those fires!

Our programs were developed by our medical, legal and risk management experts to help you provide the best possible care for your patients while mitigating liability risks.

As you review the program descriptions, you will notice that no in-person programs are currently scheduled for 2021. We will miss seeing you again this year; however, like 2020, we are offering webinars and online courses. Please register at **proad.com** or use the enclosed postage-paid envelope.

Dentists who complete an eligible program will earn Continuing Dental Education Credits and a premium discount applied to their next policy renewal!

Please call Risk Management at 410-785-0050 or 800-492-0193 with any questions. As always, we look forward to supporting you and your practice in 2021.

Sincerely,



George S. Malouf, Jr., M.D., FACS
Chair of the Board

PREMIUM DISCOUNT

Dentists who complete an eligible program will earn Continuing Dental Education Credits and a premium discount applied to their next policy renewal!

PROGRAM ICON KEY



Webinar
program,
Internet-based



Online
program,
Internet-based



TIPS TO MAKE CROWN AND BRIDGE

MORE PREDICTABLE, EASIER AND SAFER

Presented by Carl Driscoll, DMD

This presentation will include many clinical examples of situations where the Dentist was faced with an unhappy patient due to existing conditions or complications from prior treatment. In addition to these clinical cases, there will be discussions on the importance of occlusion for long term success and on which material may be the best in different circumstances, including the timely discussion of zirconia versus lithium disilicate.

ProAd will consider adding live in-person events at a later date if pandemic conditions improve.

DATE	CODE
TUES. MARCH 30	8081
MON. APRIL 26	8082
THURS. MAY 20	8083
MON. JUNE 14	8084
THURS. JULY 29	8085
TUES. AUGUST 31	8086
WED. SEPT. 22	8087

OBJECTIVES

Upon completion of this live webinar, participants will be better able to:

- **Learn how to identify key** components of successfully treating a variety of partially edentulous fixed prosthodontic patients
- **Learn how to turn what** appears to be a complicated patient into a simple and predictable result
- **Learn how to deal with** prosthodontic complications that you may face in your practice
- **Learn clinical techniques** to make prosthodontic treatment less stressful for you and the patient





FROM THEORY TO PRACTICE:

INFECTION CONTROL AND REGULATORY COMPLIANCE MADE SIMPLE

Presented by Lori Serna-Pate, RDH

During the COVID-19 pandemic, infection control in the dental setting is more important than ever. Keeping up with the latest interim guidelines and regulations pose a challenge to the most conscientious clinician. It can easily become an overwhelming process. An understanding of the applicable laws, prevention strategies and a commonsense approach can produce a simple, effective and ongoing program that protects patients and providers alike. A review of current research will provide a scientific basis for infection control policies. A discussion will review proper PPE and respiratory protection as well as the impact of airborne disease transmission. Understanding the required protocols and procedures that would be evaluated during a compliance inspection will be included. The course is designed to help satisfy the annual training requirement for MOSH compliance as well as provide infection control continuing education credits required for Maryland dental relicensure.

ProAd will consider adding live in-person events at a later date if pandemic conditions improve.

DATE	CODE	DATE	CODE
WED. MARCH 24	8067	WED. JULY 14	8071
WED. APRIL 21	8068	WED. AUGUST 11	8072
WED. MAY 5	8069	WED. SEPT. 29	8073
WED. JUNE 30	8070		

OBJECTIVES

Upon completion of this live webinar, participants will be better able to:

- **Describe the nature** of airborne disease transmission
- **Evaluate the use of** engineering and work practice control for the dental setting
- **List policies and protocols** recommended in the interim infection prevention control guidance for the dental setting
- **Understand the inspection** process for infection control compliance
- **List methods to protect** patients and staff
- **Prepare a post-exposure** protocol based on current infectious disease tests and treatments
- **Recognize employer and** employee compliance responsibilities

REMAIN VIGILANT

RISK MANAGEMENT EDUCATION





MARYLAND ABUSE REGULATIONS

IN THE ERA OF COVID-19

Presented by Christine Wisnom, CDA, RN, BSN

This program will review the following topics: Maryland regulations regarding abuse and neglect; dramatic increase in the use of alcohol and drugs, resulting in escalating cases of abuse during the COVID-19 pandemic; signs, symptoms and oral manifestations of domestic abuse; timeframe, hotlines and required reporting forms will be presented. Screening questions are provided to enable practitioners to evaluate clients suspected or identified as suffering from abuse. This situation reinforces our legal and ethical responsibilities to our patients, the need to remain vigilant, and the need to report suspected or identified cases of abuse and neglect.

ProAd will consider adding live in-person events at a later date if pandemic conditions improve.

DATE	CODE	DATE	CODE
TUES. APRIL 6	8074	THURS. AUGUST 5	8078
WED. MAY 26	8075	MON. AUGUST 16	8079
TUES. JUNE 29	8076	MON. SEPT. 20	8080
WED. JULY 21	8077		

OBJECTIVES

Upon completion of this live webinar, participants will be better able to:

- **Comprehend the ethical and legal guidelines** for reporting abuse and neglect
- **Understand the impact of COVID-19** on the escalating cases of abuse
- **Incorporate the resources** provided into their standard of care
- **Increase their vigilance and reporting** for suspected or identified cases of abuse and neglect

DISCLAIMER: The presenter has no personal or financial relationship with any of the products or companies contained in this program. They are used strictly for educational purposes. The identities of all patients in the program have been protected as per HIPAA.



DENTAL "CASE CLOSED"

Authored by staff of Professionals Advocate's Risk Management Department

The importance of good record keeping in these litigious times cannot be understated. Poor or non-existent documentation can result in patient safety issues, as well as make the defensibility of any potential lawsuit problematic. This online course will review the principles of good documentation and offer some practical tips to help reduce your liability risk.

PROGRAM CODE: DENTCC21
REGISTER FOR THIS PROGRAM AT PROAD.COM

OBJECTIVES

Upon completion of this Internet activity enduring material, participants will be better able to:

- **Identify weaknesses in the dental record** that can result in miscommunication and poor patient outcomes
- **Understand the role of the dental record** as crucial evidence in dental malpractice litigation
- **Understand the role of informed consent** in the dental treatment process
- **Recognize how strong documentation** of the treatment plan and consent process can prevent litigation



HOW TO REGISTER

PROGRAM FEE

The first program costs \$60 PER PERSON. If you wish to attend more than one program, each additional program costs \$30 PER PERSON, a savings of 50%!

REGISTER ONLINE

You can register online at proad.com and pay on our secure server with an American Express, Visa, MasterCard or Discover credit card.

REGISTER BY MAIL

Select the program desired and complete the rest of the form. Please print clearly! Enclose the form and a check with full payment in the envelope provided and mail to the address specified below.

CHECKS PAYABLE TO:

Med • Lantic Management Services, Inc.

MAIL TO:

Med • Lantic Management Services, Inc.
P.O. Box 64100
Baltimore, MD 21298-9134

CONFIRMATION

A confirmation notice will be sent to you once we have received your registration. Links to program materials will be provided during the webinar through the GoToWebinar dashboard.

PROGRAM SCHEDULE

- 6:00 p.m.** Program begins
- 6:30 p.m.** Grace period ends – **no one will be admitted after this time**
- 8:00 p.m.** Program ends

You MUST participate in the entire program to qualify for a premium discount and dental credits. We will count in attendance only those participants who are signed in within the first 30 minutes of the program. Late arrivals or early departures will not be considered present for satisfaction of the premium discount or dental credits and will be expected to attend a later program to qualify for the premium discount or dental credits.

DENTAL CREDITS & PREMIUM DISCOUNT CONTINUING DENTAL EDUCATION CREDITS

Professionals Advocate Insurance Company is an ADA CERP Recognized Provider.

ADA CERP is a service of the American Dental Association to assist dental professionals in identifying quality providers of continuing dental education. ADA CERP does not approve or endorse individual courses or instructors, nor does it imply acceptance of credit hours by boards of dentistry.

Professionals Advocate designates this activity for 2.0 Continuing Dental Education Credits.

PREMIUM DISCOUNT

Attending any one of these programs will satisfy your annual dental risk management program attendance requirement that gives Professionals Advocate Insureds a premium discount applied to your next policy renewal.

FAQ

How far in advance should I register?

Please register early to ensure your spot. Registration will end 24 hours in advance of a webinar.

Can I reschedule or cancel?

If you have already made a payment for a program and would like to reschedule, we will apply your payment to another program you choose. Due to program commitments, program fees are non-refundable in the event you are unable to attend.

What if the program is cancelled?

Professionals Advocate reserves the right to cancel a scheduled program due to insufficient registration. If a program is cancelled, your payment will be refunded or applied to a new date.

For additional questions...

If you need additional information, or have questions about our programs, call our Risk Management Services Department at 410-785-0050 or toll free at 800-492-0193. Current program information and online registration is also available at proad.com

TEXT ALERTS

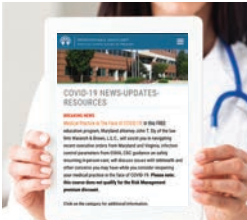
When you register for a risk management education program, you can opt in to a convenient text alert option that will let you know if there are any last minute changes in the program's date or time.

DISCLOSURE POLICY

It is the policy of Professionals Advocate to ensure balance, independence, objectivity and scientific rigor in all its sponsored educational activities. All faculty participating in activities sponsored by Professionals Advocate are expected to disclose to the program participants any relevant financial relationships related to the content of their presentation(s).



ARE YOU TAKING ADVANTAGE OF THE RISK MANAGEMENT RESOURCES AVAILABLE TO YOU?



COVID-19 SECTION OF WEB SITE

This section provides you with updated information on links from the most reliable sources and government announcements.



LIBRARY OF ONLINE RESOURCES

Search our comprehensive resource library for important documents and information to help you manage and reduce your risk.



RM SUPPORT BY PHONE

Talk to our experts. Receive advice and answers about issues as they arise by dialing 443-689-0224 or 443-689-0169.

RISK MANAGEMENT ALERTS

To stay up to date, check **proad.com** to review the latest risk management news and alerts issued by medical organizations.



SECURITY RISK ASSESSMENT

Evaluate the strength of your practice's cyber security with a survey designed by our security and risk management experts.



PRACTICE SELF-ASSESSMENT SURVEY

This survey can help you determine areas in the non-clinical aspect of your practice that may leave you open to a lawsuit.



For more information, visit our web site at **proad.com** or talk to a risk management expert by phone (410-785-0050, or toll free at 800-492-0193) to answer your individual questions.



2021 DENTAL RISK MANAGEMENT PROGRAM

TEXT ALERT

Please send me a text alert if there are schedule changes to my registered program.

Mobile Phone #: _____

Name: _____

Please print your name as it appears on your policy

Email Address: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone #: _____ Fax #: _____

Medical License #: _____

Specialty: _____

Date and code number of session(s) you wish to attend:

Tips to Make a Crown and Bridge

Date _____ Code _____

From Theory to Practice

Date _____ Code _____

Maryland Abuse Regulations

Date _____ Code _____

Dental "Case Closed"

Register at **proad.com**

For First Program Selected:

\$60 per person _____

For Each Additional Program:

\$30 per person _____

TOTAL _____

Please register early in the program season to ensure your spot. Registration will end 24 hours in advance of a webinar. All fees are per person. Thank you.

Please print clearly and include your check for the correct amount payable to:

Med-Lantic Management Services, Inc.

P.O. Box 64100 • Baltimore, MD 21298-9134



IT'S EASIER TO PREVENT A FIRE THAN FIGHT ONE

RISK MANAGEMENT EDUCATION CAN HELP PREVENT CLAIMS



HOME OFFICE

P.O. Box 8016, 225 International Circle
Hunt Valley, Maryland 21030
410-785-0050 / 800-492-0193

VIRGINIA OFFICE

804 Moorefield Park Dr., Suite 105
Richmond, Virginia 23236
804-320-6790 / 888-411-0444 / 866-579-1948